

# Annual Report 2016/17



# Chairman's Report 2017

The challenges of meeting the needs of our community were as great as ever in 2017. A massive fire in IY in March 2017 left over 400 families homeless and both children and adults in the area severely traumatised. Ongoing gang violence and intimidation in Hangberg added to the ongoing difficulties faced by the youth in this community. These challenges in both areas reinforced the value and importance of our community based programmes and we thank our funders and sponsors for the support they provide to allow us to do our work. Our staff showed great commitment, dedication and passion in carrying out their duties.

Given the rapid growth of James House in recent years, in September 2016, we held a number of workshops with staff and with Board members to review and re-affirm our medium term strategy to ensure the organisation has a clear direction and aims. Our central mission of child and youth care excellence remains. This exercise was most useful in generating new ideas, especially around ongoing support, monitoring and evaluation for children after they have participated in our programmes and the opportunity for James House to act as 'train the trainers' thus creating value in other communities. The workshops also gave the opportunity to sharing values and goals for staff who spend much of their time working in the field.

The 2017 financial year was one of consolidation. Our Managing Director, Fabio Charles, had his first full year at the helm of James House. He focused on implementing tighter budget and financial management systems, reviewing policies and procedures and streamlining processes.

Fundraising remains part of our life and our in-house team showed dedication and imagination in applying themselves to not only raising funds but also in their attempts to raise awareness of the work of JH in the Hout Bay community as well as among other non profit organisations and funders, large and small. Their efforts were rewarded in exposure to a wide range of functions, events and opportunities.

Our school based BEST and Champions programmes continue to achieve good results both in Hout Bay and in Vredendal (BEST only). The partnership with the schools allows us to engage with the children at appropriate times and our counselors are able to do home calls to address specific family issues or concerns. We would like to expand the reach of BEST to other areas in the coming year as we believe the model we use can be replicated elsewhere.

We had some staff turnover in our STARS programme but have appointed a new social worker and consulting psychologist to ensure we continue to achieve optimal results. We would like to do more aftercare follow up on this programme as it concerns us that despite good progress amongst the children whilst with us, once back in their home environment many of the children do not have the support to sustain the change.

I'd like to thank my fellow board members for their support and commitment to the ongoing success of JH. A few board members have given a number of years service and we appreciate their willingness to avail themselves. A big hand to the staff for always going the extra mile and to our funders for their generous support and guidance.

# Report of the Treasurer

FOR THE YEAR ENDED 31 MARCH 2017

The year, as a whole, saw an increase in funding and program costs increasing to just over R14m in both, resulting in a small surplus of R200 261.

We now have an accumulated surplus of just over R1m, which is approximately one month's overheads.

We shall continue to strive to increase this surplus in order to be able to meet any unforeseen circumstances which organisations like this invariably encounter.

The organisation has been working hard at maintaining its financial discipline and controls and this can be seen in the report.

There is an on-going focus on the budgeting and accounting systems to enable us to manage and account more accurately for expenditure incurred on specific donations and grants, in accordance with their budgets.

An overview of the financial results and position at year-end is as follows:

- Donation and grant income - R14.6m compared to R13.4m the prior year
- Program and administration costs - R14.4m compared to R12.4m the prior year
- Surplus - R200 261 compared to R1,041,307 surplus the prior year
- Total Assets at year end were R3.2m compared to R1.6m the prior year.
- Total Liabilities and Fund Reserves (which comprises unspent grants for which an obligation exists) amounted to R2.1m compared to R765k the prior year.
- This indicates a Net Surplus position of approximately R1.1m, compared to the Net Surplus of R893k the prior year.

Overall, the financial position of the organisation has improved over the last financial year. Through sound financial management, we hope to continue the improvement during the next year.

# Directors Annual Report

Time has passed by so quickly, over the past 31 years James House has developed into a bigger, stronger and a respected organization, impacting the lives of many. Looking back at the last twelve months, as a team we have taken James House to new heights by improving on the services to the communities we serve. Faced with many challenges ranging from the fires and riots in both Imizamo Yethu and Hangberg, a few of our dedicated staff were badly affected by the devastation of the fires leaving them too displaced, yet the tenacity and perseverance from each and every staff member has made it possible to deliver the best services possible in assisting those affected to rebuild their homes. On a more positive note, amongst the many achievements, James House has launched its very first centralized kitchen, serving the same menu across all programmes. James House has partnered with one of the long-standing patrons, The Codfather, a well established business, sourcing good quality products at a reasonable cost.

James House has been through an organizational strategic process which looked at where we are going for the next 5 years.

## KEY FINDINGS OF STRATEGIC PLANNING PROCESS

The services currently offered across the continuum of care, as expressed in the four existing programmes - STARS, BEST, Isibindi & Champions - effectively meet the needs of vulnerable children, young people and families in the community of Hout Bay and the Western Cape, within the constraints of the resources available to a single organisation.

Together they represent a particular model of child and youth care, the organisation believes is of value to the sector. No new programmes are therefore planned.



In the process of developing its programmes to meet local needs, James House developed strong capacities in training and services that have been recognised as best practice models. It wishes to use these capacities to make a meaningful contribution to the development of the CYC Sector, in the form of the provision of training and support to practitioners, and the replication of certain services under very specific conditions.

B.E.S.T is viewed as the best prospect for replication. It is a well-developed and well documented model already operational in three schools. It is very well supported by DSD and private donors. It has in fact already been earmarked for scaling.

STARS, because of the expense of a residential care programme, and its heavy demands

on resources and time, is viewed as best suited to contribute in a training and development capacity, and to assist with the establishment of fully independently managed care centers only upon invitation from DSD and with DSD's full support.

Existing programmes have to be consolidated, internal systems strengthened, and sustainability improved if standards of excellence are to be maintained and growth potential realised.





In closing I would like to thank the Board of Directors for their continued support and all our donors who supported us and continue to support us. The Management team, staff, volunteers and friends of James House. Thank you for all that you do. I thank you.



# PROGRAMMES

For the past 31 years James House have been at the forefront in providing basic and more specialised needs to communities in need. Communities that are currently being served includes Hangberg, ImizamoYethu, Vredendal North and surrounding areas. Providing these needs to communities have allowed James House to be noticed and were allowed to expand its reach and be involved with some ground-breaking and innovative interventions. During the 2016/2017 year, James House introduced the Champions programme, re opened a BEST site in Vredendal and plan to expand to another school in the area. These developments allow James House to expand on the good work that they are doing and also to test similar programmes that are working currently in different contexts.

Interventions that James House provide to communities are divided into four programmes. These programmes are:

Programme	Intervention	Intervention Primary Purpose
<p>1. ISIBINDI</p> 	<p>School-based community wide risk prevention and early intervention programme</p>	<p>(Safety-Net 1)</p> <ul style="list-style-type: none"> <li>a) Identify at-risk children within the community and provide first-tier interventions</li> <li>b) Strengthen family protective and promotive factors</li> <li>c) Basis for specialised community programme integration – antenatal care, early childhood development, familial health and food security</li> </ul>
<p>2. BEST (Building Emotionally Strong Teens)</p> 	<p>Specialised early intervention and risk interruption for high-risk pre-adolescents</p>	<p>(Safety-Net 2)</p> <ul style="list-style-type: none"> <li>a) Assist adolescents with severe behavioural, emotional and psychological difficulties to develop social and emotional competencies</li> <li>b) Provide support for the child in school and home context</li> <li>c) Integrated with child protection agencies to ensure early intervention.</li> <li>d) Life skill development and scholastic remedial support</li> </ul>
<p>3. CHAMPIONS</p> 	<p>Life-skill development and school re-integration Programme</p>	<p>(Safety-Net 2)</p> <p>Identify and reintegrate learners who have dropped out of school. Identify learners who are at risk of dropping out and provide interventions to keep learners in school. Provide basic resources and support to assist youth in returning to school to complete basic education</p>
<p>4. STARS (Systemic Treatment of Adolescents with behavioural, emotional and psychological difficulties in a Residential Setting)</p> 	<p>Specialised short-term clinical residential intervention for boys and girls at high risk of escalating to Secure Care or ultimately Incarceration</p>	<p>(Safety-net 3)</p> <ul style="list-style-type: none"> <li>a) Short-term removal of adolescents from environments that contribute to their risk of requiring further statutory interventions (secure care, juvenile incarceration, institutionalisation).</li> <li>b) Provide clinical treatment for both child and family.</li> <li>c) From outset focus in reunification to family – build capacities of supporting networks for the child's continued wellbeing</li> </ul>



#### PROGRAMME HIGHLIGHTS:

##### Isibindi:

Isibindi have assisted more than 400 clients to successfully apply for an Identity document, an government grant and have provided more than 500 food parcels to children and families in need.

The programme received a visit from the office of the national minister of social development and was described as a best practice and is highly recommended.

Isibindi provided assistance to more than 1500 children and families of Hangberg and Imizamo Yethu.

##### BEST:

BEST Vredendal was able to reopen its doors after it was forced to close down due to funding restrictions.

National Department of Social Development conducted an audit and classified the model as a best practice model. The model was also highly recommended for replication to other provinces.

BEST formed part of a cohort of organizations that is developing guidelines for an Adolescent Development Programme that might be rolled out provincially.

BEST provided interventions to more than 120 children, 400 families and teachers at 3 different schools.

##### Champions:

The programme was shortlisted and selected as part of a cohort of organizations to implement a pilot programme to reduce the number of dropouts in the Hout Bay area.

The programme successfully reintegrated learners who have dropped out of school back to mainstream school or other educational institutions.

Champions provided interventions to more than 60 school dropped out youth in the Hangberg and ImizamoYethu area. These learners were reintegrated into the main stream schooling system or alternative educational institutions like FET Colleges, ABET schools and school of skills.

Residential Treatment Centre:

James House was approached in 2016 by the Centre for Child Law to contribute an expert report around impact legislation relating to the need for programmes for children with challenging behaviour.

The Department of Social Development approached James House and the RTC team with a request to develop and deliver training on the management of challenging behaviour. The training was to be delivered to the 54 Child and Youth Care Centres (CYCCs) in the Western Cape over the course of four one-week training sessions. This training was received with an overall positive response and very high ratings by participants.

An evaluation by the Department of Social Development on children who have left the programme yielded positive results.

RTC provided interventions to more than 32 children and more than 64 family members.

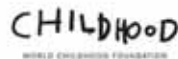




# ACKNOWLEDGEMENTS

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WORLD CHILDHOOD FOUNDATION  
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KINDERFONDS MAMAS  
LARA FRIDAY DESIGN  
STICHTING KINDERS  
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PSI GROUP



## individual monthly debit orders

Mr ME Frank  
Hout Bay Dental Studio  
Rina & Rodney Cronwright  
Gert Blij  
Peter Atkins  
Janine Van Heerden  
Paolo Deliperi  
JE Barbee  
J Barenbrug  
TFW Zietsman  
Jim Devlin

Brian Morris  
PD Welan  
Cape Waterfront Estates  
Rose Howard  
Paul Roussos  
Alexander Saratos  
Kerryn Laurier  
Nathan Roberts  
H Kirby  
Mary Hilton  
Natalie Jeanneau  
A Rice

P Lupini  
Thembaletu Prof Fund  
M von Broembsen  
B Barson  
MD Klopper  
AB Cuff  
J Bruins Amberlou Trust  
E Mendel  
D Laudner Burke  
Anotn Hugo  
Brian D' Agnel  
Paul Stewart

Finally, a special thanks to every other individual who has helped us with monetary or in-kind donations or in any other way during the financial year 2016/2017! Especially the ongoing generous donations of food and food parcels for our SafeParks have been extremely valuable to us. We thank all our local and international volunteers for all their help, time, care and energy which they have contributed to our programmes.

Of course none of our achievements would have been possible without your generosity and care!

# JAMES HOUSE CHILD AND YOUTH CARE CENTRE

(Registration Number 009-677)

Annual Financial Statements as at 31 March 2017

## Statement of Financial Position

Figures in R	Note(s)	2017	2016
<b>Assets</b>			
<b>Non-Current Assets</b>			
Property, plant and equipment	3	528,082	600,749
<b>Current Assets</b>			
Loans receivable	4	156,521	145,560
Receivables	5	263,910	415,112
Cash and cash equivalents	6	2,224,099	497,330
		<b>2,644,530</b>	<b>1,058,002</b>
<b>Total Assets</b>		<b>3,172,612</b>	<b>1,658,751</b>
<b>Equity and Liabilities</b>			
<b>Equity</b>			
Fund reserve	7	1,530,696	420,498
Accumulated surplus		1,121,424	893,374
		<b>2,652,120</b>	<b>1,313,872</b>
<b>Non-Current Liabilities</b>			
Borrowings	8	100,617	153,673
<b>Current Liabilities</b>			
Trade and other payables	9	361,864	132,562
Current portion of long term liabilities	8	58,011	58,644
		<b>419,875</b>	<b>191,206</b>
<b>Total Equity and Liabilities</b>		<b>3,172,612</b>	<b>1,658,751</b>



## JAMES HOUSE CHILD AND YOUTH CARE CENTRE

(Registration Number 009-677)

Annual Financial Statements for the year ended 31 March 2017

### Statement of Comprehensive Income

Figures in R	2017	2016
<b>Revenue</b>	14,631,402	13,418,263
Operating costs	(14,431,141)	(12,382,746)
<b>Operating surplus</b>	<b>200,261</b>	<b>1,035,517</b>
Finance income	27,789	5,790
<b>Surplus for the year</b>	<b>228,050</b>	<b>1,041,307</b>

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PBO: 18/11/13/3142

## BANKING DETAILS:

James House

Standard Bank - Constantia

Account Number: 271585978

Branch Code: 025309

Swift Code: SBZAZAJJ



Child & Youth Care Excellence