



2019 ANNUAL REPORT



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CONTACT

PO Box 26703
Hout Bay, 7872
TEL: +27 21 790 5616
FAX: +27 21 790 0928
admin@jameshouse.org.za
www.jameshouse.org.za
NPO: 009-677
PBO: 18/11/13/3142

DESIGNED BY:
Anke Marais

CHAIRMAN'S REPORT

“Generosity consists not the sum given, But the manner in which it is bestowed.”

Mahatma Gandhi

During this past year the James House team have once again been dedicated to the programs they run and compassionate towards the people they serve. It is however the ongoing balancing act between the ever growing needs of the community and the ever shrinking financial resources that makes our work both difficult and meaningful.

I would like to pay tribute to all the management and staff of James House for their commitment to achieving this balance and, in so many cases, to going beyond what could be reasonably expected for the benefit of others.

The non-renewal by DSD of the Residential Programme contract in 2019 made a significant negative impact on JH's finances as many of our operational costs were previously covered by this programme. This required a review of our structures and procedures. The result has been goal alignment within the team and tighter financial and procedural controls. This has not been without its challenges but has been successfully achieved.

On a positive note we have reached out via social media and other means to the broader community to engage with James House and this has created numerous opportunities to help us address a broad range of the community's needs.

A declining national economy and high unemployment puts further pressure on us in addressing hunger among the youth we serve. Our feeding schemes have become an even more integral part of our school programmes and thanks to the generosity of our benefactors we are currently providing over 300 meals daily at Moravian and Sentinal schools.

The stressful conditions our staff are exposed to daily take their toll and JH has taken the initiative to create an internal staff wellness program, with a dedicated counselor meeting with and supporting all staff on a regular basis. Where required external support is also provided.

The Best and Isibindi programmes continue to be well supported and appreciated by the schools in which we operate. The monitoring and evaluation of the effectiveness of these programmes continues to be a priority and helps us focus on the best use of our resources, as well as demonstrating our effectiveness to our major donors.

As I write this South Africa is in mourning after another spate of horrendous acts of femicide. All the more important are the efforts and the activities of James House to assist our youth in learning to respect themselves and to respect others. It is only by developing emotionally balanced individuals we can end this terrible cycle of abuse and violence.

I wish to thank all the staff, donors and friends of James House for their much appreciated support and trust in the past year. We look forward to 2020 which will no doubt bring more challenges, but with this continuing support we will, I am sure, overcome them.

Rina Cronwright

Chairman
of James House





DIRECTOR'S REPORT

APRIL 2018 - MARCH 2019

James House prides itself in ensuring the welfare of children and their families for over 33 years. This has been accomplished through active collaborations with other welfare organisations, Government departments, national and international philanthropists, donors and volunteers. James House programmes specifically utilize a holistic and developmental approach when providing innovative interventions. With this in mind, we have successfully managed to meet basic needs such as providing a daily healthy meal to over 300 children in the Hout Bay area.

Isibindi programme "courage" in isiZulu, is synonymous with supporting children and their families beyond its basic aim of focusing on orphans with HIV/Aids. Successes range from assisting in school enrolments to providing parents and educators with support.

The B.E.S.T (Building Emotionally Strong Teens) programme has been successfully implemented in four primary schools in Hout Bay and Vredendal. This successful implementation resulted in the addition of the B.E.S.T SSS (Senior Secondary School) programme at Hout Bay High School. The implementation of the tier model has allowed James House to increase its reach of beneficiaries and therefore allowed us to serve more than 10 000 beneficiaries.

With the increasing demand for interventions and the decreasing national economic stability we have been faced with challenges which have resulted in a decrease in our staff compliment. This situation has allowed us to reframe our interventions in a way that would empower staff and create additional support to our communities and other child welfare organisations.

The prospects for the year ahead will therefore focus on providing different services across the lifespan. Reaching members of the community ranging from birth to the elderly community leaders. We have initiated three of our proposed projects such as the Early Childhood Development project, the Youth Development Academy and the Gogo's project.

Training for CYCWs to be able to provide basic psychological first aid is another project James House is embarking on. This skill will empower CYCWs and increase access to basic psychological assistance to community members. The importance of understanding the scope of practice and working under direct supervision will be stressed. This training opportunity will provide other Child and Youth Care and welfare organisations with the opportunity to upskill their CYCWs and therefore increase sustainability and reach.

“ Do not follow where the path may lead. Go instead where there is no path and leave a trail. ”
-Ralph Waldo Emerson

To all those who have supported us in providing innovative solutions to the communities we serve. We thank you.

PART

01



PROGRAMME REPORT

A Year at a glance! The financial year 2018/2019 have been a productive year with the welcoming of two new programmes BEST Triple S and the YDA (Youth Development Academy). The new programmes enabled us to expand our services to those that needs it most in the Imizamo Yethu and Hangberg Communities.

Currently James House is touching the lives of the residents in Imizamo Yethu, Hangberg

and Vredendal. Although the communities differ geographical the residence have the same needs and face the same challenges such as poverty, unemployment, substance abuse, crime and violence.

The following programmes focus on supporting and empowering residents through various activities and interventions that will enable them to better their current circumstances and address their needs.

PROGRAMME**DESCRIPTION****ACTIVITIES****SITE****ISIBINDI**

Zulu word for *courage*

School-based community program that render interventions to vulnerable communities' members of all ages.

- Receive referrals of families/children in need.
- Door-to-door campaign to identify children in need
- Home visits with families
- Assess families to develop family development plans
- Workshop and awareness campaigns
- HIV/Aids Component
- Support medical interventions
- Safe Park
- School Liaison and classroom interventions
- Teacher support
- Gogo's programme
- Special needs referrals
- Grant applications
- Staff development and training
- Concrete support such as food parcels

IMIZAMO YETHU

Moravian Primary School

HANGBERG

Sentinel Primary School

PROGRAMME**DESCRIPTION****ACTIVITIES****SITE****YOUTH DEVELOPMENT ACADEMY**

Focusses on young ladies age 16-25 that have dropped out of school. Our aim is to empower them with the basic skills and information needed to create a better future for themselves.

- Recruitment and referrals
- Life Skills
- Concrete Support
- Educational outings
- Computer literacy
- Liaising between participants and educational institutions and employment opportunities.

IMIZAMO YETHU

And

HANGBERG COMMUNITIES

PROGRAMME

DESCRIPTION

ACTIVITIES

SITE



Building Emotionally Strong Teens

A School based 18 month therapeutic programme. That assist adolescent with severe behaviour, emotional difficulties to develop social and emotional competencies.

By providing support to the child in the school and home context. Empower parents with knowledge to build healthy and supportive relationships with their children

- A referral process identifies candidates for the programs
- Recruitment interview and assessment
- Breakthrough Camp
- Individual Therapy
- Family therapy
- Group therapy
- Home Visits
- Concrete support
- Proactive parenting Workshop
- Fathers Workshop and follow ups
- Classroom intervention
- Teacher Support
- Community and School awareness campaign
- After Care
- Educational Support
- Sports and recreation
- Life Skills Sessions
- Outings
- Graduation Celebration
- Aftercare

HOUT BAY

IMIZAMO YETHU

Moravian Primary School

HANGBERG

Sentinel Primary School

NEW

Hout Bay High School

VREDENDAL

Vredendal North Primary School

What makes the James House programmes unique is that we work from a holistic approach. We know that in order to make a meaningful difference you must work in the child's living space. That is why our services focus on the child, family, schools and greater community. During the year we teamed up with other services providers, stake holders and experts in various fields to ensure that our clients receive the best support.

Isibindi have assisted more than 343 clients with applications for various social grants, birth certificates and identification documents. Our safe parks ensure that over 500 children are kept safe and off the streets daily by engaging them in fun educational activities. With the assistance of the COD father and KCF Add one feeding Scheme we were able to see to it that more than 300 Children receive a nutritious meal.

The BEST program operates in 5 no-fee-paying schools in the Imizamo Yethu, Hangberg and Vredendal North Communities. We have four well established BEST programs that render services to over 160 children and their families per annum. However, our policy is that no child is left behind which is the reason that we continue rendering after care services to children that was previously in our program.

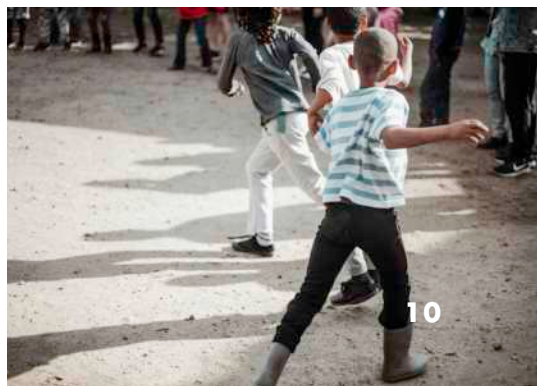
In September 2018 James House started the BEST program at Hang Berg High School following a 3 Tier model. The first Tier focussed on Awareness campaigns and we reached over 1200 people through or Community and School to raise awareness. The Second Tier focussed on rendering basic supportive services over 90 children and their families. We are looking forward to implementing Tier Three an intensive therapeutic program

that will focus on 20 children and their families.

The Youth Development Academy was started in the beginning of 2019. The focus of the program is to empower young ladies between the ages of 16-25 that has dropped out of school. The program aims to equipping by them with skills and knowledge that will helping them identify further study or employment opportunities. 20 Participants were selected from both the Hang Berg and Imizamo Yethu communities.

The implementation of our programs did not go without its challenges. Fires in the Imizamo Yethu and Hangberg communities did not only claim the people's homes but also their lives. Community and taxi violence made rendering services in the community unsafe at times however that did not stop nor hinder our staff from rendering services to those that need it most.





TREASURER'S REPORT

FOR THE YEAR ENDED 31 MARCH 2019

A year ago I reported that James House had seen a significant fall in donations both from domestic and international funders. Sadly, this trend continued into the year to March 2019 resulting in total revenue falling from R13.8m in the previous year to just R8.4m this year. As a result costs have had to be cut significantly and, sadly, this has meant losing some staff and not being able to remunerate remaining staff as well as the Board would wish to. The Board takes its responsibility to JH staff very seriously and such decisions are only made with much regret and as a result of absolute necessity.

Even with such cost cutting, JH still incurred a loss of R863, 757 in the year, which has eliminated the remaining balance sheet reserves and taken them to a negative R295, 745. This situation is of course unsustainable, and emphasises the need for ongoing tight cost control and much greater emphasis on fundraising.

It should be noted that the figures quoted here are taken from draft financial statements that have not yet been signed by the Board nor the JH's auditors, although they are not expected to change. This unsatisfactory situation has been the responsibility of a disappointingly poor service from JH's auditors, BGC of Claremont. As a result I will be recommending a change of auditors to the Board when we next meet. Once

the financial statements have been signed they will be made available to interested parties.

On a more positive note, JH's financial controls, reporting and record keeping have been much improved during the year through the appointment of Tina de Villiers, with much help from Kaashifa and Terri-lee. Your commitment and efforts are appreciated.

We are now half way through the current financial year and the financial outlook remains tight. To ensure JH can continue its excellent work will require ongoing cost control as well as finding new donors. I am confident that the JH management team will do everything to achieve success in this regard.

Mike Morrow

Honorary Treasurer
18 September 2019

PART

02

FINANCIAL REPORTS



JAMES HOUSE CHILD AND YOUTH CARE CENTRE

(Registration Number 009-677 NPO)

Financial Statements for the year ended 31 March 2019

Statement of Financial Position

Figures in R	Note(s)	2019	2018
Assets			
Non-Current Assets			
Property, plant and equipment	3	516 787	527 378
Current Assets			
Loans receivable	4	123 406	167 713
Receivables	5	167 110	256 971
Cash and cash equivalents	6	637 965	1 993 773
		928 481	2 418 457
Total Assets		1 445 268	2 945 835
Equity and Liabilities			
Equity			
Fund reserve	7	1 332 769	1 956 228
(Accumulated shortfall) / accumulated surplus		(295 745)	568 012
		1 037 024	2 524 240
Non-Current Liabilities			
Borrowings	8	-	54 807
Current Liabilities			
Payables	9	265 989	323 029
Borrowings	10	100 000	-
Current portion of long term liabilities	8	42 254	43 759
Bank overdraft	6	1	-
		408 244	366 788
Total Equity and Liabilities		1 445 268	2 945 835

JAMES HOUSE CHILD AND YOUTH CARE CENTRE

(Registration Number 009-677 NPO)

Financial Statements for the year ended 31 March 2019

Schedules

Figures in R	2019	2018
Gross Revenue	8 438 356	13 802 119
Other Income		
Interest received	4 153	43 974
	4 153	43 974
	8 442 509	13 846 093
Brought Forward	8 442 509	13 846 093
Expenditure		
Expenses- Best Vredendal	1 713 168	1 988 547
Expenses- Boys Quest Behaviour	1 498 089	1 527 268
Expenses- Central	3 073 154	2 287 766
Expenses- Isibindi	1 719 826	2 082 397
Expenses- Life Centre	-	760 134
Expenses- Moravian	942 114	1 323 304
Expenses- Moravian Girls	284 301	-
Expenses- Residential	-	2 673 924
Expenses- Residential Girls	4 130	1 756 168
	9 306 266	14 399 508
Loss for the year	(863 757)	(553 415)



PART

03

MANDELA DAY

This year our children went to the aquarium for a little Mandela Day outing.







James House Banking Details

Standard Bank
Account Name: James House
Account Number: 271585978
Constantia Branch
Branch Code: 025309
SWIFT Code: SBZAZAJJ
CHEQUE ACCOUNT
Vat Number: 4060150291



PART

04

ACKNOWLEDGEMENTS

OUR MAIN FUNDERS



PARTNERSHIPS



DONATIONS IN KIND



